Snapshot of Auslan for Engagements

**Generation**

**Age ranges**

Boomers

Gen X

Gen Y

Gen Z

**Every day**

3%

2%

2%

6%

4%

4%

2%

3%

5%

0%

2%

5%

4%

3%

3%

1%

0%

0%

15%

21%

14%

12%

8%

8%

12%

12%

11%

19%

19%

27%

5%

6%

10%

25%

26%

21%

8%

6%

5%

7%

13-29

30-44

45-59

60+

**A few times a week**

21%

**Auslan Interpreters**

**Once a week**

9%

**A few times a month**

14%

**Once a month**

11%

**A few times a year**

8%

**Never**

25%

**Every day**

0%

**A few times a week**

2%

**Deaf Interpreters**

**Once a week**

2%

**A few times a month**

3%

**Once a month**

4%

**A few times a year**

82%

82%

84%

73%

4%

**Never**

# Interpreters in Various Settings

|  |  |
| --- | --- |
| **Lead Time for Booking Interpreters**  **Auslan Interpreters Deaf Interpreters** | **One day**  6% 8% |
| **One week**  26%  21% | **Two weeks**  37%  31% |
| **More than two weeks**  21%  17% | **Others book for me**  10%  24% |

**Auslan Interpreters Deaf Interpreters**

**Sports 1%**

**0%**

**Medical**

**Home**

**School**

**Work**

**6%**

**4%**

**12%**

**2%**

**5%**

**28%**

**45%**

**56%**





**9%**

**Uni/TAFE**

**1%**

**Community 1%**

**0%**

**Social**

**7%**

**Events**

**5%**

**1%**

**Business**

**0%**

**0%**

**Government 0%**

**41%**

**50%**

**Somewhere else**

**2%**

**0%**

**0 60**

# Top 8 Issues with Access to Interpreting Services

1. Not enough Auslan & Deaf interpreters (especially regional/remote and males).



1. Short notice on booking one.
2. Booking agencies/forms are not accessible.
3. Lack on accessing required funds to use for interpreting services who’s not eligible for NDIS, EAF, or similar.
4. Booking agency or professionals don’t understand my request.
5. Limited access to face-to-face interpreters (ie. over-reliance on Video Remote Interpreting).
6. Limited choices of interpreters (especially in Healthcare system).
7. Last minute cancellations on the bookings.